



Cabus Nook Lane
Cabus
Garstang
Preston
PR3 1AA

Telephone: 01524 791200
Email: info@oldhollyfarm.com

Access Statement

This access statement is intended to provide additional information for all our visitors. Recognition has been given to include visitors with an impairment, which could include mobility, sight, hearing, learning disabilities or any other hidden impairment. We aim to and confidently ensure that all our visitors have comfortable and suitable facilities, that all requests are dealt with efficiently and that our visitors feel welcome throughout their time with us.

We request that anyone wishing to make an enquiry or book in advance of their arrival, inform us of any special needs or disabilities that they may have in order for us to meet any personal requirements.

Pre-arrival:

If you would like to be greeted on arrival, you can contact us by telephone or email (our contact details are above)

Lancaster Train station is approx 20 minutes away by taxi.

Preston Train station is approx 30 minutes away by taxi.

There is a bus stop located on the A6, a 5 minute walk from our site. Please contact Traveline on 0871 200 22 33 for more information.

There are many local taxi firms we can book on your behalf if required.

Our web site has details on where to find us.

Arrival and car parking facilities:

There are approx 50 parking spaces

There are 5 allocated to disabled parking nearest the entrance to the farm entrance. These are not line marked on the ground.

The car park surface is half paved and half stone-chip. The disabled parking spaces and additional spaces nearest the entrance is paved.

There is disabled entrance into our farm shop, café and rest room facilities. Plus a ramp for access into our Children's Playbarn.

Main Entrance / Farm Shop:

Our main entrance leads directly to the Farm Shop.

Door width 86cm

No induction loop currently fitted.

No lowered service desk for wheelchair access

Clip board available as an alternative

Public areas – WC:

Public washroom located within the Courtyard Café has disabled access and a disabled washroom, with fitted alarm.

Door width 82cm. Disabled door width 86cm.

Courtyard Café:

Moveable seats throughout.

Waiter service is available on request.

Table clearance height 62cm, various width tables from 62cm – 66cm

Door width 109cm (from shop into Courtyard café)

Door width 82cm (from Courtyard café to animal courtyard)

Menus in large print available on request

Well lit and airy tea room.

Animal Courtyard:

Open outside area.

The area around the outside of the courtyard is paved. The central area is stone-chip.

Outside seating area available – these tables are not suitable for wheelchair access. A suitable table can be provided on request.

Animal pens are well lit, with easy viewing.

Access to some pens required, door width 76cm, 96cm and 116cm depending on pen.

Minimal rise on entrance to animal pens.

All animals can be seen from the courtyard without entering the pen.

Children's Indoor Playbarn:

The nature of our building means it is impossible to make the access to our upper floor cafe. However, we are committed to providing a high quality of service to our customers but our building does impose some constraints that prevent us from offering more facilities than we currently are able to do.

We have 2 tables on the lower ground area of the Playbarn that are accessible to all.

There is one washroom available in the Playbarn, located on the mezz level.

There is no lift available to the mezz level.

Allergies / Dietary requirements

All our food is prepared on-site in our kitchen.

We can cater for dietary / allergy requirements on request.

We use nuts in some of our cakes and tray bakes, and therefore cannot guarantee all food has been prepared in a nut free area.

General information:

Telephone numbers available for local hospitals.

First Aiders on site.

Risk assessment available on request.

All customers are advised to wash their hands after contact with any of our farm animals.

The fire alarm is a continuous bell and staff will advise you of our emergency procedures if required.

Disability Discrimination Access Statement

People who are blind or partially sighted:

Assisted dogs are welcome in the premises.
The facility does not provide blankets, bowls, and dog baskets.
Staff are requested to assist guests by stating what food and drinks are available.
Large print menu's are available on request.

People who are deaf or hard of hearing:

There will be writing materials available at all times for help with communications.
Our staff members are not able at this time to converse in sign language.
We do not have a hearing loop installed at this time.

Disabled people in general:

There are approx 50 parking spaces
There are 5 allocated to disabled parking nearest the entrance to the farm entrance.
The public bathroom is suitable for wheel chair access.
Dietary requirements will be willingly provided for. Prior notice is required.
All dietary requirements are requested before arrival. Speak to our staff about your needs.
There is a notice on our web site and in our farm shop that states that we are not fully accessible and have limited facilities.
All staff are instructed that it is unlawful not to serve or discriminate against disabled persons.
Staff are trained to act in a helpful and thoughtful manner. Staff will serve customers at their table if they cannot get to the counter to order. We help all our customers by taking drinks / food to their table.
Our staff are trained to give any assistance necessary to enable hard of hearing to order food and drink. Writing pads are available for writing down orders and staff are required to read out menus to those guests who may have difficulty hearing.